Crunchy Enterprise PostgreSQL Support

CRUNCHY DATA IS YOUR LEADING ENTERPRISE PARTNER FOR TRUSTED OPEN SOURCE POSTGRESQL TECHNOLOGY, SUPPORT, AND TRAINING.

Crunchy Enterprise PostgreSQL Support provides enterprises of all sizes with the confidence to deploy open source PostgreSQL throughout their infrastructure. No matter your timezone, we are here for you 24x7x365 with a guaranteed response within one hour.

As soon as you file a support ticket, you will always work directly with an engineer to resolve your issue, regardless of how you deploy PostgreSQL. Our engineers are also available to consult with you on:

- Guidance on upgrading to a new release
- Configuration suggestions for high availability and scalability
- Performance tuning and optimization suggestions
- Review of new PostgreSQL features and how to use them

Trusted Open Source PostgreSQL

PostgreSQL is a powerful, open source object-relational database system with more than 20 years of ongoing development. The active community, proven architecture, and reputation for reliability, data integrity, feature robustness, and ease-of-use makes PostgreSQL the prime candidate for enterprises looking to move from expensive proprietary technologies. PostgreSQL is well regarded by technologists and has received numerous awards and recognition, including “DBMS of the Year 2017” by DB-Engines and is featured in the SD Times 2018 100.

With Crunchy Enterprise PostgreSQL support, you have access to Crunchy Certified PostgreSQL, a Common Criteria Evaluation Assurance Level (EAL) 2+ that ensures it is the most trusted open source enterprise PostgreSQL distribution.

Enterprise Support for Open Source

Crunchy Enterprise PostgreSQL Support provides enterprises with the best of both worlds – the benefits and freedom of open source technology combined with SLAs, patch support and bug fixes for PostgreSQL that enterprises need. Crunchy Data only deploys 100% open source software. Our commitment to open source allows our customers to be free of vendor lock-in.

Support Plans Tailored to Your Team

From a single-core to thousands of PostgreSQL instances, on bare-metal, in virtual machines, or on containers in OpenShift, Pivotal Cloud Foundry, or other architectures, Crunchy Data works with enterprises of all sizes to ensure your data is safe and secure. Our experienced team of support engineers and consultants, available 24x7x365, will ensure your business requirements are met and your data operations are continuously running.

Engineers From Start to Finish

We know that solving your support issues is of the utmost concern to your team, which is why the Crunchy Data Enterprise Support team is made up entirely of Senior PostgreSQL engineers. As soon as you open a support ticket, one of our engineers will be assigned as your primary contact to help solve your issue seamlessly with minimal back-and-forth.

Let our team of experts on PostgreSQL performance, security, and enterprise-scale deployments help ensure you can keep your mission-critical database systems up and running.
Crunchy Data provides **commercial support** for PostgreSQL on a subscription basis, ensuring enterprises of all sizes have access to certified software packages, updates, bug fixes, and security patches, along with **24x7x365 technical support** from PostgreSQL experts.

### Crunchy Certified PostgreSQL

<table>
<thead>
<tr>
<th>Product</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>PostGIS</td>
<td>An advanced open source spatial database extension to PostgreSQL</td>
</tr>
<tr>
<td>PGAudit</td>
<td>An open source audit log generator for PostgreSQL</td>
</tr>
<tr>
<td>JDBC for PostgreSQL</td>
<td>The Popular JDBC driver for accessing data within PostgreSQL</td>
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</tbody>
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### ANSI-SQL:2008 standards compliant, JSON support for NoSQL, ACID compliant and highly customizable.

### packaging and installers
- ubuntu®
- redhat
- Windows
- debian

### certification common criteria level (EAL)2+

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### Your Guide Into the PostgreSQL Community

Migrating to open source has clear cost advantages, but your team wants to be sure that they have someone to talk to in order to resolve issues in a timely manner. Navigating an open source community can sometimes feel challenging, but the Crunchy Data team is here to help you.

Crunchy Data has developed the relationships, tools and knowledge to deliver the level of support enterprise users expect from their database technology supplier. With many contributors to the PostgreSQL community on our team, Crunchy Data offers unparalleled expertise to successfully manage your database requirements.

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### The Industry Leader in Enterprise PostgreSQL Support and Open Source Solutions

Crunchy Data helps enterprises leverage the power and efficiency of PostgreSQL for mission-critical applications through its suite of open source products and services, backed by PostgreSQL experts and contributors, to provide you with:

- Secure, high-availability PostgreSQL deployments
- Elastic, hybrid cloud PostgreSQL solutions on all infrastructures
- Geospatial, big data, and AI architectures backed by PostgreSQL
- Certified PostgreSQL installations and automated compliance verification
- 24x7x365 support directly from PostgreSQL experts